



To Our Valued Clients and Partners:

The safety and well-being of our team members and customers is our top priority. We are closely monitoring guidance by the CDC, WHO and other public health organizations, and taking all necessary recommended precautions to prevent the spreading of the Coronavirus.

In order to mitigate service disruptions, we are aggressively working to learn and adhere to all federal and state-wide mandates and embargos as they are implemented. These mandates are actively evolving, sometimes by the hour, as the government deems necessary. As companies begin to implement their own policies to prevent the spread of COVID-19, pickup and delivery requirements are rapidly changing for shippers, receivers and carriers and are all mutually exclusive of one another. Due to these subjective shipping and receiving requirements, goods are not being delivered and/or are being delivered with no one to sign the carrier delivery receipt. Not signing the delivery receipt leaves the beneficial owner of the delivered goods "open" to potential claims at a later date. At this time, we are advising that all shippers (to reduce their risk) request their customers/receivers provide them with an electronic functional acknowledgment (email or picture) of the receipt of goods at time of delivery.

FLI continues to operate in all areas as local and state conditions and restrictions allow and will continue to adhere to all regulations and guidelines from government authorities related to containment of COVID-19.

Should you have any questions, please contact your FLI Account Manager.

Sincerely,

FLI Transportation and Logistics